

Naperville Community School District 203 – Chromebook RFP

Vendor Questions and District Responses

Last Update November 20, 2018

Q1: There is a mention of peripherals and extras in the Chromebook RFP. Does that mean that storage and charging carts for Chromebooks can be included in the RFP?

R1: At this time, D203 is not pursuing any new storage solutions for Chromebook devices. Manufacturers and vendors of Chromebooks are encouraged to submit peripherals and extras such as A/V adapters, wired mice, etc. that would be available at a competitive price considering the size of the CB RFP.

Q2: Is the District interested in an accidental warranty that is not a manufacturer warranty, i.e., a more comprehensive warranty?

R2: D203 is only interested in direct manufacturer warranties.

Q3: Will the District accept a non-Intel processor option for the Chromebooks?

R3: For this RFP, D203 is only considering x86-based devices.

Q4: What is meant by “Ability to forward-load spare parts for District Technician-performed warranty service”?

R4: Due to the nature of supporting an always-on education environment, the District prefers to be preemptively stocked with warranty repair parts to minimize system downtime.

Q5: Can you specify what type of video dongle you require?

R5: The appropriate video dongle to output HDMI, if applicable to the proposed device(s).

Q6: Would it be acceptable to submit a device with Support update through Feb 2022?

R6: Yes such a device may be submitted. Please indicate No (“N”) for General Requirements ID#14, Device supported by ChromeOS updates through June 2022. Also, provide the correct indication for General Requirements ID#15, Guaranteed spare parts availability through June 2022.

Q7: Is a 360 degree hinge a hard requirement or an option?

R7: A 360 degree hinge is optional.

Q8: Upon award of the contract, is Naperville District 203 willing to enter into negotiations for mutually acceptable contract terms including modification to the RFP terms, adding warranty protections, payment terms and adding a reasonable and mutual Limitation of Liability?

R8: In the case of a proposal, a prospective vendor may note any requested/suggested adjustments to the District's request as it fits within their company's business plan. District 203 will score the RFP response accordingly (taking the adjustments into account) and then negotiate/finalize terms per the RFP document prior to contract award and signing.